



WICHITAREPORT APP

What is it and what can I do with it?

WICHITAREPORT

The image shows a screenshot of the Google Play Store interface. At the top left is the Google Play logo. A search bar contains the text "wichitareport" with a magnifying glass icon to its right. Below the search bar, a navigation menu on the left lists categories: Store, Apps, Movies & TV, Music, Books, Newsstand, and Devices. Below these are links for "My Play activity", "My wishlist", "Redeem", "Buy gift card", and "Buy Google Play credit". The main content area shows search results for "WichitaReport" by "City of Wichita". The app's icon is an orange diamond with a black silhouette of a person and a sun. The description reads: "Wichita Report is a great tool for enabling the residents of Wichita to improve their neighborhood by". Below the description are five stars and the word "FREE" in green.

Google play

wichitareport

Search All results ▾

Apps

 **WichitaReport**
City of Wichita

Wichita Report is a great tool for enabling the residents of Wichita to improve their neighborhood by

★★★★★ FREE

Store

Apps

Movies & TV

Music

Books

Newsstand

Devices

My Play activity

My wishlist

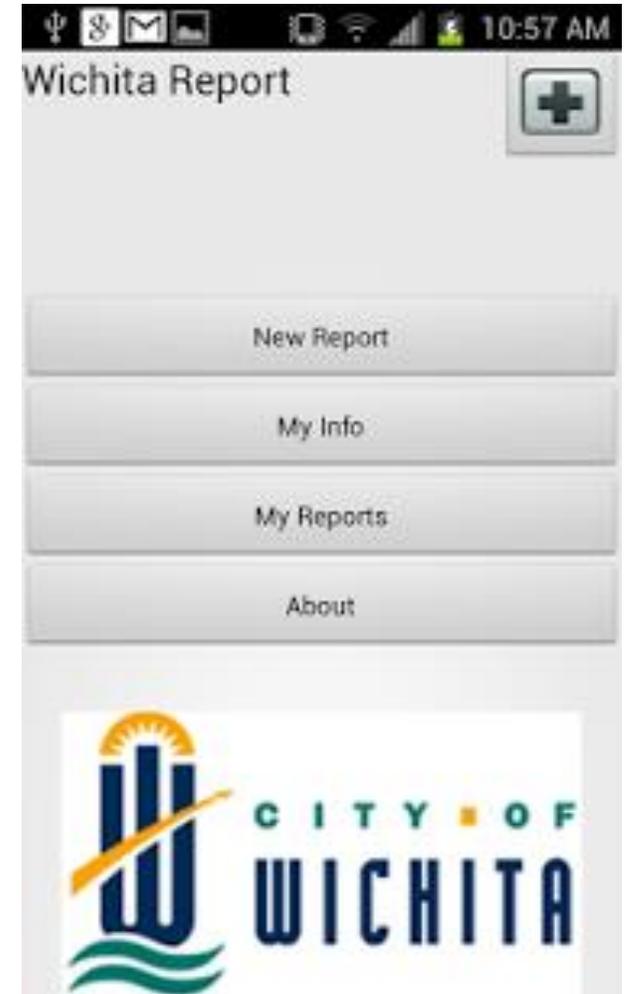
Redeem

Buy gift card

Buy Google Play credit

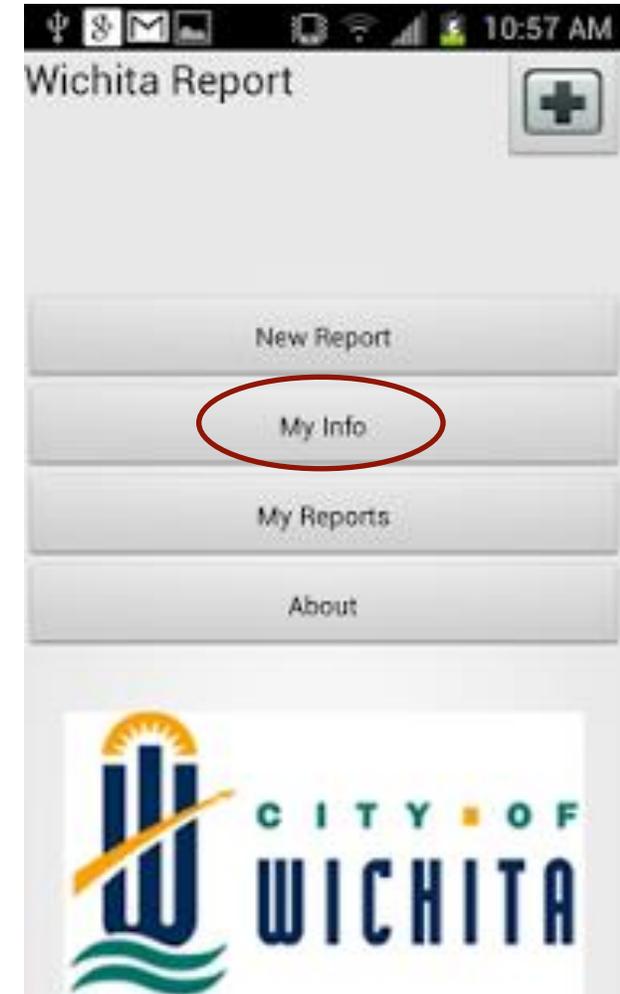
WICHITAREPORT

- Available on both the iPhone and Android
 - iStore
 - Google play
- So I downloaded it, now what?
 - There will four options displayed
 - New Report
 - My Info
 - My Reports
 - About



MY INFO

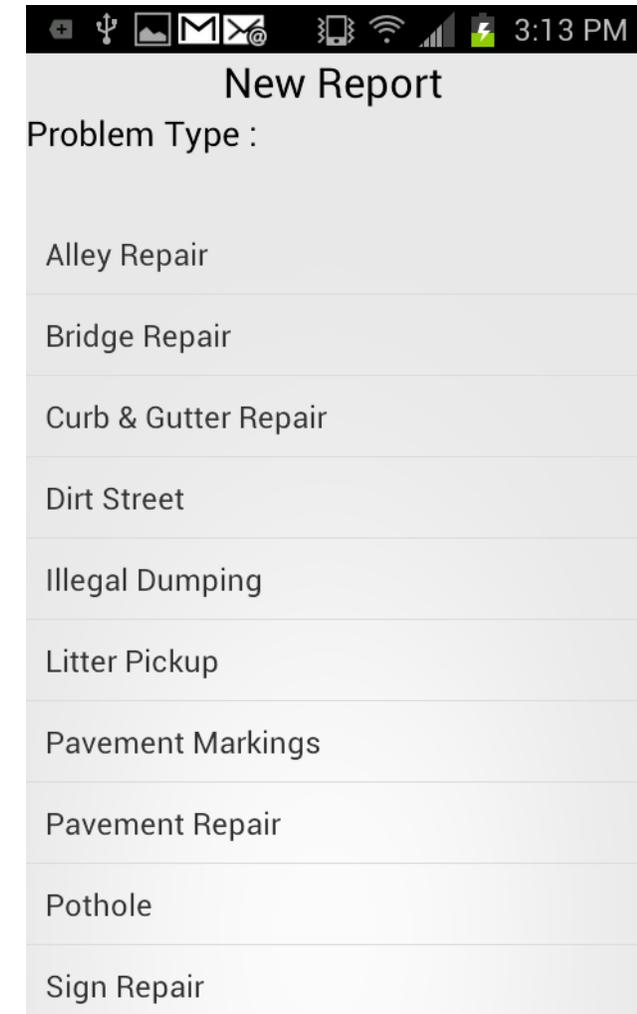
- App allows you to enter your contact information once, this allows for status tracking of submissions
 - Name
 - Email and phone number



NEW REPORT

- A number of options that create “reviewed work orders” for city Staff
 - Alley Repair
 - Bridge repair
 - Curb and gutter repair
 - Dirt street
 - **Illegal dumping**
 - **Litter pickup**
 - Pavement markings

pavement repair
pothole
sign repair
signal repair
street drainage
street light
street sweeping



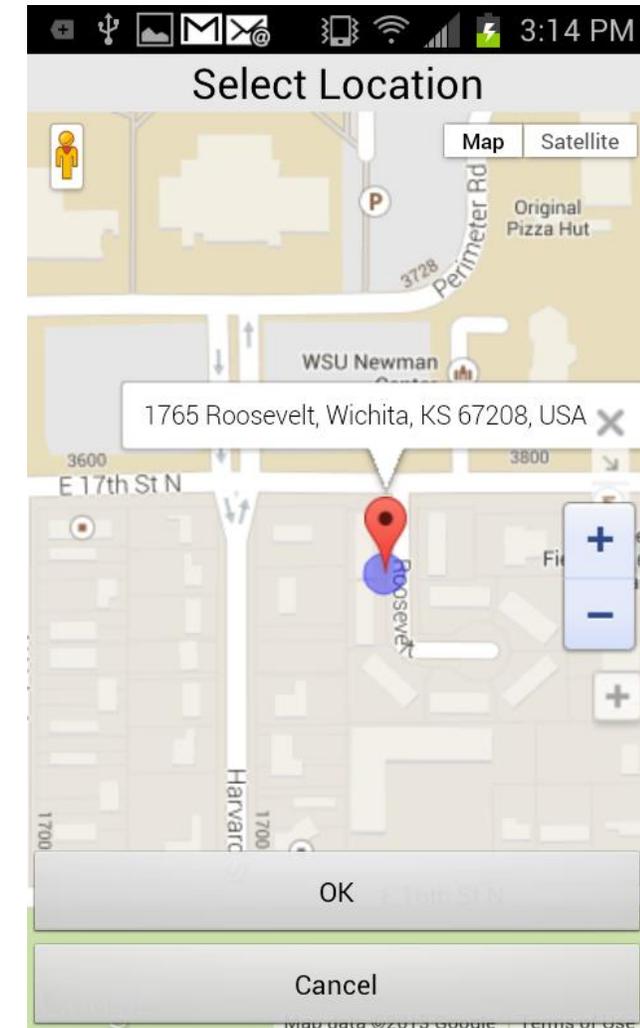
The screenshot shows a mobile application interface for reporting a problem. At the top, there is a status bar with various icons and the time 3:13 PM. Below the status bar, the title 'New Report' is displayed. Underneath, the text 'Problem Type :' is followed by a list of options: Alley Repair, Bridge Repair, Curb & Gutter Repair, Dirt Street, Illegal Dumping, Litter Pickup, Pavement Markings, Pavement Repair, Pothole, and Sign Repair.

NEW REPORT

- App allows you to use your GPS location (We are in the process of a refresh of the Android app), or just move a pin on the map to indicate where the problem exists
- Write a short description
- Take a picture (optional)
- Then submit it

- Quick and easy

- You can also decide to track your submissions



MY REPORTS

- App allows you to track the progress of all your submissions

Saving screenshot...

Bridge Repair



Reported: Oct011315:13 PM

Case Id: 2013-02235

Status: For Review

Reporter Id: ketan

OK

Delete

3:15 PM

My Reports

Curb & Gutter Repair
525 N Main St

Curb & Gutter Repair
525 N Main St

Curb & Gutter Repair
1765-1799 Roosevelt

Bridge Repair
1765 Roosevelt

WWW.WICHITA.GOV

- Two ways to report online
 - Under the “services” tab – select “report an issue”
 - On the scroll, select “report an issue”
- Both take you to a page with a listing of issues
 - Select one and create a report
 - Like the mobile app you can track your submission (IF you enter the information about yourself)
 - Not as user friendly!
 - They all create work-order tickets in our work-order systems