

April 2, 2013

Dear Fire Chief,

Spring is officially upon us, and so is National Safe Digging Month! Air Products is asking local fire stations to show their support for this month by reminding their community members to call the state One Call at 811 before any digging project – large or small.

One free call to 811 48-hours prior to digging starts the process of having underground utility lines marked. This simple call reduces the chance of diggers unintentionally striking a utility line (gas, electric, communications, water or sewer) and causing harm to themselves or someone else, inconvenient outages, and/or repair costs.

Air Products asks that you simply reinforce the following 811 messages, particularly during the month of April:

- Know what's below. Call 811 before you dig.
- Digging soon? Call 811 first.
- April is Safe Digging Month. Call 811 before you dig.
- Call 811 or you may be calling 911.

The messages are simple enough to post on social media and/or fire station marquees if you have them. For additional information and assistance, please contact me directly at 281-478-3183 or olaha@airproducts.com.

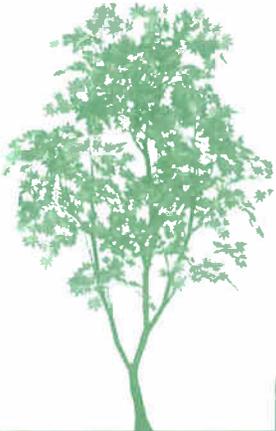
Additionally, we encourage you to distribute educational materials at safety forums, community events or open houses. A sample of the flyer is attached. We would be more than happy to provide you with these free safety materials for these types of events.

For more information about National Safe Digging Month, please visit Call811.com.

Thank you for your ongoing support and commitment to raising awareness of safe digging.

Regards,

Amber Olah
Pipeline Damage Prevention &
Public Awareness Coordinator



Know Your Lines

PIPELINE SAFETY AWARENESS

AIR PRODUCTS 



**Know what's below.
Call before you dig.**

Q: WHAT IS 811?

A: 811 is a new federally-mandated N-11 number designated by the FCC to consolidate all local "Call Before You Dig" numbers and help save lives by minimizing damages to underground utilities. One easy phone call to 811 quickly and easily begins the process of getting underground utility lines marked. Local One Call Center personnel will then notify affected utility companies, who will continue to mark underground lines for free.

Q: WHY SHOULD I CALL 811 BEFORE EVERY DIG?

A: Calling 811 will help save lives and protect infrastructure. Knowing where underground utility lines are buried before each digging project begins helps protect you from injury, expense and penalties. The depth of utility lines varies and there may be multiple utility lines in the same area. Even simple digging projects can damage utility lines and can disrupt vital services to an entire neighborhood, harm diggers, and potentially result in expensive fines and repair costs. Marked lines show diggers the approximate location of underground lines and help prevent undesired consequences.

Q: I'M JUST A HOMEOWNER, NOT A CONTRACTOR— IS 811 FOR ME?

A: Calling 811 is for professional excavators and do-it-yourself homeowners. A recent national survey revealed that roughly half of Americans are "active diggers" who have done (or are planning to do) some type of digging project at home. Whether you are a professional excavator or an avid do-it-yourselfer, you need to call 811 before every dig every time.

Q: WHO IS PROMOTING AWARENESS OF 811?

A: The national 811 campaign is a project of The Common Ground Alliance (CGA), working with its 1,400 individual members, member organizations, sponsors and 811 campaign national launch partners. CGA is a member-driven association dedicated to ensuring public safety, environmental protection, and the integrity of services by promoting effective damage prevention practices. In recent years, the association has established itself as the leading organization in an effort to reduce damages to all underground facilities in North America through shared responsibility among all stakeholders.



ALWAYS CALL BEFORE YOU DIG



One free, easy call gets your utility lines marked
AND helps protect you from injury and expense.

Know what's below. Always call 811 before you dig.
Visit call811.com for more information.



Know what's below.
Call before you dig.



U.S. Department
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