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## The City of Wichita New Prescription Drug Plan Administrator Effective January 1, 2016

MedTrak Services is pleased to be your new prescription drug benefit administrator effective January 1<sup>st</sup>, 2016. Please see the back of this page for summary information about your prescription drug plan with MedTrak, including pharmacy networks and copay structure (which is unchanged.) Below are some commonly asked questions and answers.

### Will I get a new ID card?

In December you will receive a new Aetna combination medical/Rx ID card. Please show this card to your pharmacist when you get a prescription filled on or after January 1<sup>st</sup> so your prescriptions will process through MedTrak.

### May I continue to use my current pharmacy?

Yes. If you are currently filling at a retail pharmacy all you need to do is give the pharmacist your new ID card when you fill on or after January 1<sup>st</sup>.

### What if I am currently filling my maintenance medications through mail order?

Orchard Pharmaceutical Services is the new mail order vendor as of January 1<sup>st</sup>. On or after January 1<sup>st</sup> you may complete and mail in the registration and mail order form along with your newly written 90-day prescription from your physician. Please allow two weeks for Orchard to process your request.

### Is my drug on the MedTrak formulary?

Please refer to the abbreviated National Preferred Formulary. It includes frequently used covered drugs as well as medications which are not covered, along with their formulary alternatives. If you are currently taking one of the non-covered medications, please contact your physician and request a new prescription for one of the covered alternatives to be filled on or after January 1, 2016. If you or your physician has questions about a medication or alternative, please call MedTrak.

### What if I'm filling a specialty medication?

Specialty drugs treat multi-faceted chronic conditions such as rheumatoid arthritis, multiple sclerosis, and auto-immune disease. They often have specific handling requirements and can be quite expensive. If you are filling a specialty medication we encourage you to call MedTrak on or after Tuesday, December 21<sup>st</sup> at 1.800.771.4648. MedTrak expects to have the City of Wichita's member information downloaded into the MedTrak system on or around December 21<sup>st</sup>. When you call we will obtain a bit of information from you about the specialty medication in order to ensure a smooth transition when you are ready to fill the medication in January.

**Should you have any questions in regards to the prescription benefit changes please call MedTrak at 1.800.771.4648 on or after December 21<sup>st</sup> and we will be happy to assist you!**

**INFORMATION ABOUT YOUR PRESCRIPTION DRUG PLAN**

**Effective January 1<sup>st</sup>, 2016, the City of Wichita will use MedTrak Services to administer its Prescription Drug Plan.**

**Will I receive an ID card?** Prior to your effective date you will receive a new Aetna health insurance card. There is a MedTrak logo on this card. Show this card to your pharmacist when you get a prescription filled on or after January 1, 2016.

**Where can I fill my prescriptions?**

- Retail Pharmacies. To find out which pharmacies participate you can log onto our website and click on Pharmacy locator, or call MedTrak Services.
- Performance 90 Pharmacies. These pharmacies are able to fill 90-day supplies of maintenance medications. To find out which pharmacies participate you can log onto our website and click on Pharmacy locator, or call MedTrak Services.
- Orchard Pharmaceutical Services. Mail order can be used to fill 90-day supplies of maintenance medications. The Orchard Mail Order Enrollment Form should be sent with *new* written prescriptions from your doctor. Once your initial order has been processed, subsequent new prescriptions can be faxed *from your doctor* or you can continue to mail in new written prescriptions you receive. Allow two weeks from receipt for delivery.

**PREMIUM PLAN:**

Participating Pharmacy:	Retail	Performance 90	Mail Service
Maximum Day Supply Allowed:	30	90	90
Generic Copay:	\$5	\$10	\$10
Formulary Copay:	\$15	\$30	\$30
Non-Formulary Copay:	\$40	\$80	\$80

**SELECT PLAN:**

Participating Pharmacy:	Retail	Performance 90	Mail Service
Maximum Day Supply Allowed:	30	90	90
Generic Copay:	\$10	\$20	\$20
Formulary Copay:	\$25	\$50	\$50
Non-Formulary Copay:	\$50	\$100	\$100

**Is my drug a Formulary or non-Formulary drug?** Please refer to the **National Preferred Formulary**, which can be found by logging onto our website and clicking on Forms and Downloads. If you are using a drug that is not listed as a Formulary Drug, you may pay a higher copay as listed above. Please ask your doctor to prescribe a Formulary Drug whenever possible.

**How do I know if my drug has a Generic equivalent?** This Plan encourages the use of Generic drugs because in most cases Generics are just as effective as Brands and much less expensive. Please ask your physician and your pharmacist to prescribe and dispense Generic drugs whenever possible.

**Does MedTrak have a website?** Our website address is [www.medtrakservices.com](http://www.medtrakservices.com). Register using the MedTrak information on your ID card. Our website includes the ability to search for participating pharmacies, research drug alternatives, and print a history of your prescription claims. (Please note that due to the HIPAA law, members 18 years of age and older must each register separately.) Please call MedTrak for any assistance in this process.

This is practical information regarding your Prescription Benefit Plan. For a more detailed description of your Health Plan, please refer to your Summary Plan Description (SPD) provided to you by your employer and/or the Medical Benefits provider.

**If you have any questions please call MedTrak Services at 1-800-771-4648.**