

Water & Sewer Utility Billing

Public Works & Utilities
Strategic Services Division

November 2015



What's Underway?

- New Billing System
- Large Account Maintenance
- Sewer Meter Policy Review

Billing Process

- Routes/Cycles
- Meter Readings
 - City Reads
 - Customer Provides
 - Estimations

Bill Calculation

Water Base Fee

Water Volumetric Charge

Sewer Base Fee

Sewer Volumetric Charge

Taxes and Fees

Total Charges

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Serving You, In Many Ways, Every Day

