

phone: _____ interviewer: _____ date: _____

Wichita Community Transit Survey

This is _____ calling from ETC Institute on behalf of the City of Wichita. The reason I am calling is that Wichita is studying improvements to the City's public transportation system. Your help is needed to assess how public transportation should be designed to best serve the needs of residents. Would you be willing to answer a few questions?

1. Overall, how would you rate the sufficiency of public transportation in Wichita?

- ___(1) excellent
- ___(2) good
- ___(3) average
- ___(4) poor
- ___(9) don't know

2. How often do YOU currently use public transportation services in Wichita?

- ___(1) 4 or more days per week ___(4) Several times a month
- ___(2) 2 or 3 days per week ___(5) A few times a year
- ___(3) Once a week ___(6) Rarely or never

3. Have you EVER used public transportation in places outside Wichita?

- ___(1) YES
- ___(2) NO

4. What is your current employment status?

- ___(1) Employed outside the home [Answer Q4a]
- ___(2) Student [GO TO Q5]
- ___(3) Operate home-based business [GO TO Q5]
- ___(4) Not currently employed [GO TO Q5]
- ___(5) Retired [GO TO Q5]

4a. What method of transportation do you normally use to go to work?

- ___(1) Car/truck--drive alone ___(6) Bicycle
- ___(2) Carpool ___(7) Public transit (bus/train/shuttle)
- ___(3) Vanpool ___(8) Motorcycle
- ___(4) Walk ___(9) Other: _____
- ___(5) Taxi

4b. In which City do you work? _____

[IF they work in Wichita] **What is the zip code where you work?**

Zip: _____

5. On average, how many minutes does it currently take you to travel one-way to/from work, school, or your most frequent destination?

_____ minutes each way to travel to the destination

6. If you were to use public transit to get to/from work, school or your most frequent destination, what is the maximum time in minutes that a one-way trip could take?

_____ minutes each way on transit

7. How many blocks from your HOME would a public transit stop need to be located for you to consider using public transit instead of a car? [if they don't know or are not able to answer the question, circle "don't know"]

_____ blocks

NA/DON'T KNOW

8. How many blocks from your WORKSITE/SCHOOL would a public transit stop need to be located for you to consider using public transit to get to and from work/school? If they do not work or go to school, ask them to think about their most frequent destination.

_____ blocks

NA/DON'T KNOW

9. How frequently (in minutes) would a bus or other form of public transit need to be scheduled to arrive at stops for you to consider using public transit instead of a car? [if they don't know or are not able to answer the question, circle "don't know"]

every _____ minutes

NA/DON'T KNOW

10. What is the most you would pay for a ONE-WAY trip to get to/from work if you were to use public transit to get to/from work? If they do not work, ask them to think about their most frequent destination.

Would pay \$_____ for a ONE WAY transit trip NA/DON'T KNOW

11. Next, I'd like you to indicate if any of the following items are keeping you from using public transportation in Wichita.

Are you not using public transportation because: [Read list – check all that are YES]

- ___(01) Service is not frequent enough (buses need to come by stops more often)
___(02) It takes too long compared to travel by car
___(03) Service is not offered in the evenings
___(04) Service is not offered early enough in the morning
___(05) Service is not offered on weekends
___(06) Vehicles are not cleaned or well maintained
___(07) Service is not offered to the places I need to go
___(08) You don't have enough information about the services offered or don't know how to use the bus
___(09) Information about transit services in Wichita is difficult to understand
___(10) Buses are not on-time or reliable
___(11) There are not enough covered shelters available
___(12) You do not feel safe on buses
___(13) You do not feel safe at bus stops
___(14) You just prefer to drive
___(99) Other: _____

