



Safe and Secure Community

Fire Department

Police Department

Law

Municipal Court

Environmental Services

OCI



Members

Member - Department:

Brad Crisp - Fire, Team Leader – (Ed Bricknell, Alternate)

Mary McDonald - Law, Vice Leader – (Beth Harlenske, Alternate)

John Speer, Police

Dennis Graves, Environmental Services

Tom Kerschen, OCI

Donte Martin, Municipal Court

Gwen Harris, Library

Don Snider, IT/IS

John Hale – Human Resources, Facilitator

Mark Manning – Finance, Budget Analyst



Goal & Indicators

SAFE AND SECURE COMMUNITY

Indicators:

- Maintain and/or improve response time and crime rate.
- Improve environmental health and community safety.
- Maintain and/or improve citizens perception of safety.



Accomplishments

Municipal Court

- Implemented an amnesty program during February 2006
- Implemented a Drug Court Probation Program
- Expanded the Court Compliance Payment Plan Program
- Completed back-file conversion project (converting paper files to digital images)



Links to Goals & Indicators

Municipal Court

Municipal Court accomplishments helped make Wichita a safe and secure community. Court programs positively impacted the crime rate, community safety, and citizen's perceptions of public safety.



Key Issues and Challenges

Municipal Court

- ❑ Ability to collect court ordered obligations – the Court has sought legislation for the past several years that would allow Municipal Court fines to be converted into civil judgments.
- ❑ Managing the increasing demands of handling caseloads – Due to recent Supreme Court decisions, judicial requirements has increased resulting in more work for staff already working at capacity.
- ❑ Decreasing the amount of time necessary to enter ticket information into E*JS – the amount of time required to enter ticket information into the Public Safety System has increased by more than 100%.



Accomplishments

Law

- 10th & Volutsia Injunction Lawsuit and Stop Blight amendments to housing code and development of abandoned house registration system.
- DUI Training Seminar for Prosecutors and Law Enforcement Officers
- The Law Department maintained a credible threat of successful municipal prosecutions, and was instrumental in generating fees, fines and docket surcharges from diversion and deferred judgment programs.



Links to Goals & Indicators

Law

- Obtaining successful results in litigation assist in providing a safe and secure community by maintaining an improving citizen perception of law enforcement efforts, and protecting city resources which are used for public safety.
- Adoption of ordinances has a direct impact on goals to provide quality neighborhoods and provide for safe and secure community.
- DUI Seminar directly links to the safe and secure goal by providing quality training for better law enforcement.



Key Issues and Challenges

Law

- Public nuisance litigation to combat blighted properties.
- Elliott case regarding traffic and criminal charges for third offenses.
- Public Safety legal issues due to legislative changes impacting the cost of medical care for persons taken into custody by the police.
- Providing the city with successful representation in litigation involving allegations of police racial profiling.



Accomplishments

Fire Department

- A three-year average of 75% inspections completed per year compared to the national median of 43%.
- A three-year arson conviction rate of 92.3% compared to the rate of 54% in 2003.
- The addition of a full time Fire GIS analyst.
- Council approval to add 3 new fire station locations.



Links to Goals & Indicators

Fire Department

- Fire Prevention seeks to improve the crime rate, improve community safety and improve citizen's perception of public safety through a combined effort involving fire investigation, fire education, and fire inspection programs.
- MCTs with AVL improves response performance by providing 911 dispatchers with real time locations of response units to insure that the closest units are sent to a call without delay.
- Added GIS capability improves deployment strategies resulting from the capability to analyze and evaluate multiple service dimensions as well as precise locations of service trend changes.



Key Issues and Challenges

Fire Department

- Staff reduction in Fire Prevention since 1997 creates a challenge as to the number of mandated inspections that can be completed each year as well as the number of fire preventive public education programs that can be delivered to the citizens of Wichita.
- Maintaining or improving response performance: Call demand is increasing at a rate higher than geographic, population, and general fund growth.
- Improving deployment strategies to better match resources with call demand.
- Reduction in Fire Administration staff makes it difficult to continue providing quality administrative support to Fire Operations and Fire Prevention.



Accomplishments

Police Department

- Major index crimes were reduced by .3% in 2006 compared to 2005. Over two-years major crime has been reduced by 10%.
- Crime clearance rates continue to exceed the clearance rates reported by the FBI for cities with populations from 250,000 to 499,000.
 - Violent crime (aggravated assault, homicide and rape) clearance rates were approximately 71%.
 - Property crime clearances rate: auto theft clearance = 19.7% vs. national average of 11.1%; burglary clearance = 15.6% vs. national average of 12.0%; larceny clearance = 20.2% vs. national average of 16.3%; robbery clearance of 33.2% vs. national average of 24.3%.
- The average emergency call response time in 2006 was 4.8 minutes.
- WPD continued to partner with community groups, other City Departments and other Law Enforcement Agencies
 - Sponsorship of the Crime Street Gang Act of 2006 legislation was enacted into law in 2006
 - Youth and elderly activities throughout the City of Wichita
 - Community Surveys/Neighborhood Information Meetings
 - Expanded Weed and Seed area



Links to Goals & Indicators

Police Department

The accomplishments reflect the approved indicators, which were: maintain and/or improve response times and crime rate; improve environmental health and community safety; maintain and improve citizen's perception of public safety.



Key Issues and Challenges

Police Department

- ❑ Advance the Department's data management, information and technology capabilities.
- ❑ Continue to identify and respond to the effects of city growth and development regarding the delivery of public safety services.
- ❑ Maintain performances measures related to public safety (e.g. index crime rate, crime clearance rate, response time).



Accomplishments

Environmental Services

- **Animal Services:** targeted high complaint areas for enforcement and prepared draft ordinance to address dangerous dogs.
- **Water Quality:** Increased # of inspections from 1047 to 2283 (up 118%) and increased compliance rate of swimming pools from 48% to 56%.
- **Food & Tobacco Control:** Increased # of food inspections from 3615 to 3900 (up 7%); Conducted tobacco checks of sales minors to document compliance rate is 6% better than the national average (86% vs. 80%).
- **Childcare Licensure & Registration:** increased community out reach by 33%, implemented new KDHE policies, procedures & staffing changes.
- **Indoor Air Quality & HAZMAT Response:** Increased indoor air inspections by 5%, successfully met KDHE contract inspection requirements of community's industrial facilities, and responded to 127 hazardous materials incidents.



Links to Goals & Indicators

Environmental Services

Improved environmental health & community safety

- Technical support, permits, licensing and inspections of properties and facilities subject to city and state regulations from a wide variety of programs including septic systems, water wells, swimming pools, restaurants, grocery stores, and childcare facilities.
- Protection against rabies through dog licensing and enforcement.

Maintain and/or improved citizens perception of safety

- Protection from animal attacks through enforcement of leash law and target based enforcement initiatives.
- Response to hazardous materials incidents to support WPD and Fire
- Technical support and community outreach.



Key Issues and Challenges

Environmental Services

- Construction, start up and operations of new Wichita Animal Care Campus and Shelter, in partnership with Kansas Humane Society.
- Controlling pit bulls and other dogs running at large in our community.
- Static funding from state and federal grants has resulted in reduced KDHE funding for Air Quality and Child Care Licensing programs, to maintain services levels funding levels will need to be increased.
- 22% swimming pool inspections demonstrated immediate health risk and fecal accidents continue to be under reported. Additional measures needed for improvement.



Accomplishments

OCI

- Beat published target commercial project plan review turnaround times, on average, in every commercial project size category (by approximately 35%).
- Processed over 98% of nearly 10,000 permits submitted via the Internet (E-Permits) within eight business hours. Processed over 90% of Over 10,000 faxed permits within eight business hours of receipt.
- Wireless laptop technology and cell phones for inspectors continued to increase inspector efficiency. Since providing this technology to inspectors, each inspector's time required in the office has decreased by over an hour, thus allowing each inspector more field time each day to perform required/requested inspections.
- Nearly 700 designers, builders, contractors and tradespersons attended 10 training/education seminars sponsored or co-sponsored by OCI regarding building codes, ADA design/construction compliance, installation practices/procedures, and new products.
- Completed over 400 field audits of various types of construction/trade inspections and completed commercial plan review audits on approximately 5% of all commercial projects submitted for plan review, documenting and addressing omissions and inconsistencies to help assure higher quality and reliability of reviews.



Links to Goals & Indicators

OCI

- Improved community safety and environmental health by assuring safely constructed, expanded, remodeled and repaired residential and non-residential buildings, increased plan review and field inspection auditing, and increased/expanded training and continuing education for inspectors, designers, contractors and the public regarding minimum building and life safety codes and, use of tested & safe products, and safe construction/installation.
- Improved plan review, permitting and inspection response times to requests for services from designers, contractors and the general public, while maintaining quality review and inspection.



Key Issues and Challenges

OCI

- ❑ Provision of the timeliest possible plan review, permitting and inspection services to designers, builders and trade contractors, while maintaining thorough, high quality reviews and inspections that ensure safe and well-built/installed construction products for citizens and consumer end-users.
- ❑ Over the past 10-12 years, the City has grown significantly in both population and area (due in great part to the City's proactive annexation policies in the mid 1990's to early 2000's). During this same time period, the number of personnel assigned to this service has increased by a net of only one, from 50 to 51 (+2%).
- ❑ Another key issue for this service is the need for on-going review of new products, installation methods and updated national/international code standards relating to building design and construction.
- ❑ While such review is a challenge, a more critical challenge is to adapt and amend these codes to suit local conditions, needs, product supply chains, construction practices and consumer demands, while still assuring a safe, high quality product for consumers.