



HOUSING & COMMUNITY SERVICES














The mission of Housing & Community Services is to address housing needs of low-to-moderate income households while fostering neighborhood revitalization and improvement of individual structures, through the provision of continuously evaluated and newly developed rental assistance programs, homeowner rehabilitation programs, and assistance to service providers.

DEPARTMENT GOALS AND OBJECTIVES

1. Address the needs of low-to-moderate income households. *(Strategic Priority II)*
 - a. Maintain high occupancy rates.
 - b. Ensure high-quality, timely and efficient services.
 - c. Support infrastructure maintenance.
2. Foster neighborhood revitalization. *(Strategic Priority III)*
 - a. Improve individual structures.
 - b. Improve quality of targeted neighborhoods.
 - c. Maintain strong partnership with non-profit development organizations.
3. Reduce Homelessness. *(Strategic Priority I and II)*
 - a. Ensure service needs are met.
 - b. Support transition activities.
4. Increase the visibility of Housing & Community Services in community development initiatives. *(Strategic Priority I)*
 - a. Establish economic development affiliations.
 - b. Develop and implement department goals for the implementation of Visioneering and strategic agenda goals.
 - c. Develop and implement new promotional/marketing strategies designed to increase public awareness of department programs and services.

PERFORMANCE MEASURES

	U.S. Department of Housing and Urban Development (HUD)		City of Wichita - Internal Benchmark
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Dept. Objective	Program Measure Description	Benchmark	2004 Actual	2005 Projected	2006 Target	2007 Target
1a	Tenant occupancy rate in PH.	 97%	95%	96%	96%	96%
1a	No. of Section 8 vouchers in service.	 2,424	2,366	2,424	2,424	2,424
1b	No. internal quality control audits – PH.	 3	4	3	3	3
1b	No. internal quality control audits – Section 8.	 2	3	2	2	2
1c	New programs researched and/or implemented.	 2	1	1	3	3
1c	No. of initiatives created.	 1	N/A	1	1	1
2a	No. of houses constructed/rehabbed by CHDOs.	 12	12	15	12	12
2a	No. of homes rehabbed by private contractors.	 150	142	149	145	145
2b	No. of new homebuyers assisted.	 30	59	49	35	30
2c	No. of structures improved in special target neighborhoods.	 5	N/A	5	5	5
3a	New economic development partnerships created.	 1	N/A	1	2	3
3b	No. strategic agenda strategies identified and implemented.	 5	N/A	5	5	5
3c	Number of promotional and marketing strategies developed and impact assessed	 3	N/A	1	5	5

