



Advancing Wichita

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One of the City's most significant milestones in 2018 was the opening of the **Advanced Learning Library**. The state-of-the-art building in downtown Wichita offers the latest technology, collaboration spaces, coffee shop, a drive up window and so much more. It's one of the ways the City of Wichita is working hard to serve you. You'll find more highlights from the past year, as well a look at the City's 2019 goals, in this annual report.



City Leadership



Jeff Longwell
Mayor



Brandon Johnson
Council Member
District 1



Becky Tuttle
Council Member
District 2



James Clendenin
Council Member
District 3



Jeff Blubaugh
Council Member
District 4



Bryan Frye
Council Member
District 5



Cindy Claycomb
Council Member
District 6



Robert Layton
Wichita City Manager

Our Vision

The City of Wichita is a leading-edge organization serving a dynamic and inclusive community.

Our Mission

As an exceptionally well-run city, we will:

- **Keep Wichita safe,**
- **Build dependable infrastructure,**
- **Grow our economy; and**
- **Provide conditions for living well.**

Our Values

To accomplish our mission, we anchor our work in our core values of trust and service.

This annual report highlights the City of Wichita's 2018 accomplishments in each of these areas and provides a look ahead at the City's 2019 goals.

Keeping Wichita Safe

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Officer Nate Schwiethale is the founder of the Wichita Police Department's nationally-recognized Homeless Outreach Team that responds to all homeless 911 calls. The team's unique approach connects the homeless with partners and resources, including housing and employment, to help them break the cycle of homelessness.

2018 Accomplishments

Airport

- Conducted active shooter training sessions for Eisenhower Airport tenants
- Held two training programs for the disaster response Incident Family Support Team

Housing & Community Services

- Assisted 3,219 people in shelters, 39 individuals in the Rapid Re-Housing program and prevented 211 people from becoming homeless through supplemental Emergency Solutions Grant (ESG) funding
- Provided 180 Home Repair Assistance loans, paint grants and paint/labor grants to address housing code issues and prevent or eliminate lead-based paint hazards

- Assisted 85 homeless individuals through the Housing First program

Fire

- Contained residential fires to the room of origin 68 percent of the time
- Assisted more than 80 households by installing 112 smoke alarms and providing an additional 47 smoke alarm batteries to other dwellings
- Completed more than 9,000 code inspections and responded to more than 53,000 emergency calls
- Conducted outreach through the Fire Loss Awareness for Safer Homes program by contacting more than 730 citizens directly and shared safety information flyers with 5,220 households

Human Resources

- Completed 738 background checks for prospective employees and volunteers working on behalf of the City

Information Technology

- Engaged in infrastructure design/implementation of the Police Training Center

Law

- Received almost \$3.9 million in settlements from parties in the North Industrial Corridor for groundwater contamination
- Conducted multiple dangerous dog hearings
- Executed seven administrative search warrants resulting in large clean-ups

Municipal Court

- Upgraded inmate booking and fingerprinting area to increase security and customer service
- Implemented new technology to enhance the video court docket

Police

- Launched the Crime Analysis and Intelligence and Motorcycle units
- Added Community Service Officers (freeing up officers for emergencies) and Community Response Team Officers as part of the Investigations Unit
- Began Project Safe Neighborhoods in partnership with state, local and federal agencies to address violent crime
- Implemented new crime analysis software allowing citizens to crime map their neighborhoods

Public Works & Utilities

- Reached six billion gallons of total contaminated groundwater treated at the Gilbert and Mosley remediation site
- Provided response to 36 rain events to ensure proper storm water drainage and reduced flooding hazards

Transit

- Launched Safe Streets ICT Safety campaign to highlight safety practices for cyclists, pedestrians and drivers

2019 Goals

Fire

- Initiate pilot program to address the high volume of non-emergency medical calls by way of EMT response teams

Housing & Community Services

- Rehabilitate the entire WHA public housing stock through the Rental Assistance Demonstration program
- Provide 30 households with lead hazard assessment, abatement and remediation

Law

- Create a victim services website

Municipal Court

- Develop an intensive supervision program for high risk domestic violence defendants
- Enhance security in the courts by installing additional cameras

Police

- Issue body-worn cameras to frontline supervisors in the field
- Expand the Gunshot Detection System throughout the Wichita metro area (IT Dept)
- Implement the National Integrated Ballistic Information Network

Public Works & Utilities

- Begin treating contaminated groundwater at the North Industrial Corridor site

Transit

- Further develop the Broadway corridor plan to redesign it for safer walking, biking and transit



Building Dependable Infrastructure

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Stormwater Division Manager Jim Hardesty and his team manages 1,500 miles of conduit, 76,600 structures, and 100 miles of floodway levee. Their mission is to keep families and properties safe by providing necessary drainage and flood control measures.



2018 Accomplishments

Airports

- Completed construction of the new Taxiway H-2, which enables additional hangar development

Economic Development

- Assisted with the development of the free 800-car parking garage which was opened in conjunction with the \$70 million dollar Cargill Protein Division corporate headquarters in Old Town
- Secured more than \$3 million to design and renovate Naftzger Park into a modern, inviting and safe downtown park
- Completed the West Riverbank Improvements, funded by State STAR Bonds, between Douglas and 1st to include a new boat dock and a renovated Delano Park

Housing & Community Services

- Completed the New York, 14th Street and 15th Street infrastructure project, which included paving dirt streets, storm drainage and sidewalks to improve air quality, water drainage and access to McAdams Park

Information Technology

- Installed free Wi-Fi in City Hall for public, private and business use

Law

- Negotiated an agreement with The First Tee to allow a private organization to lease land on a public golf course in return for course improvements

MABCD

- Created and implemented an online license renewal option for general contractors, that was instrumental in issuing and renewing 1,859 licenses

Parks & Recreation

- Improved walking and bike paths through Chisolm Creek Park
- Developed the Stryker Sports Complex to enhance regional sports
- Created a new wetlands park in northwest Wichita

Police

- Opened the Wichita Sedgwick County Law Enforcement Training Center at Wichita State University

Public Works & Utilities

- Repaired \$1.25 million worth of critical wastewater assets
- Completed \$11.6 million in water treatment projects to improve reliability of water service, including improvements to the raw water line from Cheney Lake, Water Treatment Plant chemical feed system, and emergency power generation

- Completed 97 lane miles of neighborhood asphalt street repair and more than 325 lane miles of neighborhood concrete street repair
- Completed construction of multiple road improvements projects adjacent to Wichita State University to support the Innovation Campus

2019 Goals

Airports

- Complete the demolition of the closed airline terminal
- Initiate the General Aviation Ramp Reconstruction project and runway rehabilitation project
- Initiate a modernization project for the US Customs & Border Protection Federal Inspection Facility

Fire

- Initiate the planning process for the demolition of Station 15 and build its replacement

Information Technology

- Execute replacement strategies for Transit buses to improve onboard communications, location data and overall customer experience
- Implement 5G pilots and smart cities planning to prepare for the potential of high-speed wireless networks for, economic development, autonomous vehicles and inter-connected sensors
- Implement parking technology upgrades to make parking more accessible, discoverable and customer friendly
- Assist with the technology integrations for the new baseball stadium

MABCD

- Expand online license renewal capability to trades contractors and technicians

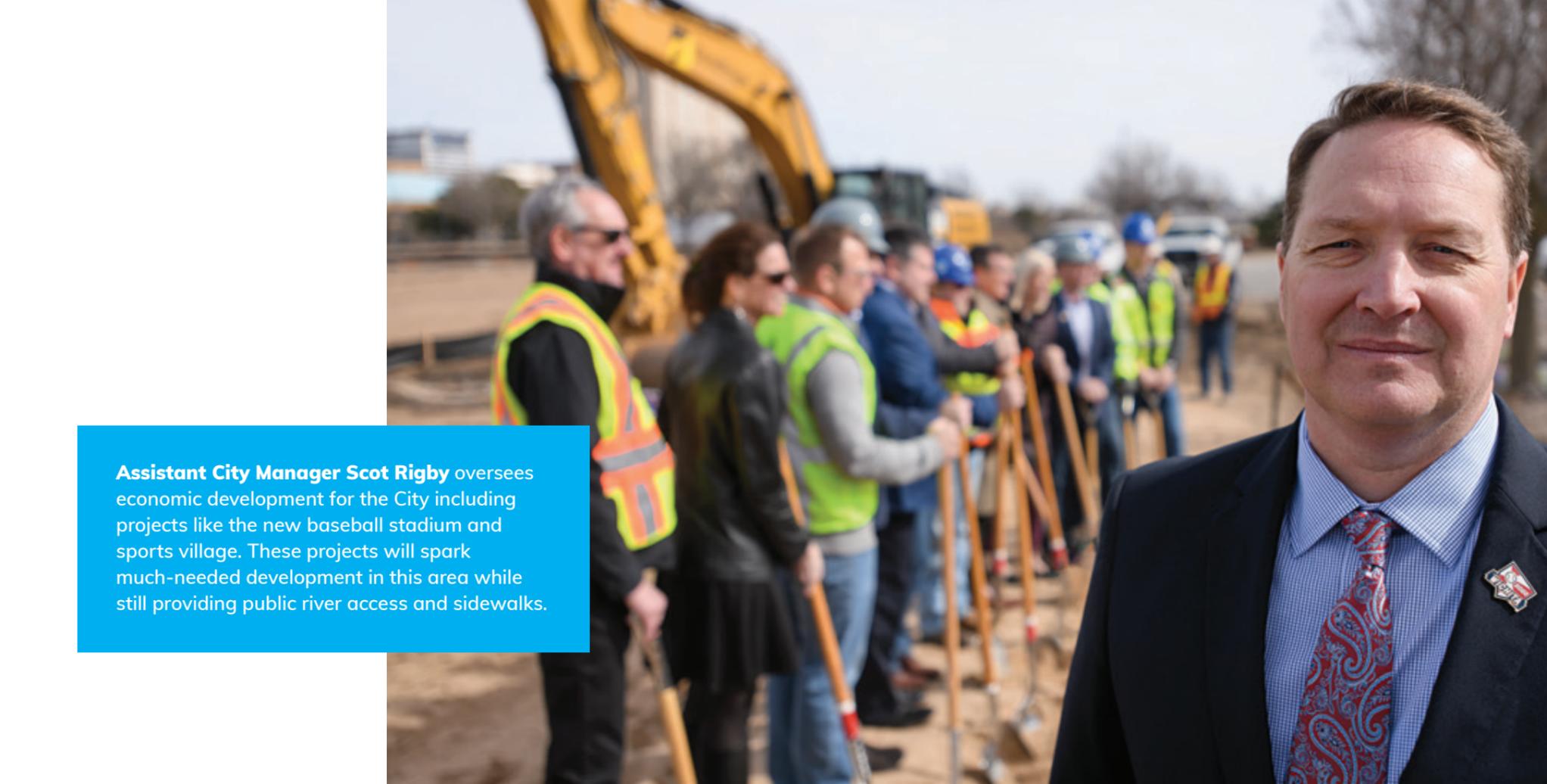
Public Works & Utilities

- Complete Kellogg and Webb improvements
- Begin construction for the Patrol East Bureau substation
- Construct a new salt storage facility to assist with the City's winter weather response
- Reconstruct the Harry Street Bridge
- Complete construction of the raw sewer force main from Plant 1 to Plant 2, reducing the risk for failure of the largest waste water conveyance in the city
- Provide improvements on Waco from Douglas to Central

Growing Wichita's Economy

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A photograph of Assistant City Manager Scot Rigby in a dark suit, blue shirt, and red paisley tie, standing in the foreground. Behind him is a construction site where a group of people, some wearing safety vests and hard hats, are lined up holding shovels. A yellow excavator is visible in the background. The scene is outdoors on a bright day.

Assistant City Manager Scot Rigby oversees economic development for the City including projects like the new baseball stadium and sports village. These projects will spark much-needed development in this area while still providing public river access and sidewalks.

2018 Accomplishments

Airports

- Launched Frontier Airlines ultra-low-cost nonstop service to Denver
- Contracted with a real estate broker to assist with marketing and leasing airport buildings and land

Economic Development

- Completed negotiations with Minor League Baseball, Pacific Coast League and New Orleans' Babycakes franchise to secure a new Triple-A baseball team (support also provided by the Law Dept.)
- Received final approval from the State of Kansas to issue \$42 million in STAR Bonds for a new stadium, riverbank enhancements and a new pedestrian bridge

- Supported the continued investment in the downtown area, including completion of the \$70 million Cargill Protein campus and an additional \$77 million in projects along the Douglas Corridor

Housing & Community Services

- Invested \$567,659 in HOME Funds for 12 new homes

Finance

- Coordinated the sale of STAR Bonds for the stadium project totaling \$42 million

MABCD

- Enacted 100 percent Electronic Building Plan review, saving \$75,000 annually in paper handling costs while affording streamlined processes and similar savings for architects and engineers
- Reviewed, approved, permitted and inspected 733 commercial construction projects with an estimated value of \$556 million

Planning

- Prepared an update to the Delano Neighborhood Plan to guide the development of a new multi-use sports facility and neighborhood redevelopment
- Prepared the Places for People Plan to guide infill development in the Established Central Area of Wichita

Police

- Created a safe and secure environment during the NCAA Regional Basketball tournament

Transit

- Expanded the Douglas Q-LINE route to numerous businesses along Douglas Avenue
- Provided transportation for the NCAA March Madness basketball tournament utilized by more than 22,600 riders over three days

2019 Goals

Airports

- Attract two new, nonstop airline destinations, with a target of both east and west coasts in the top 20 markets
- Complete lease negotiations that will enable a second Fixed Base Operator at Jabara Airport and begin construction of additional hangars

Economic Development

- Work with the Greater Wichita Partnership to develop an Opportunity Zone strategic plan to encourage new development investments within these zones

Housing & Community Services

- Undergo a \$60 million rehabilitation of Wichita Housing Authority public housing stock through the Rental Assistance Demonstration program
- Invest \$620,000 in HOME Funds for new housing

Planning

- Prepare a plan for the establishment of a Business Improvement District for the Douglas Design District
- Prepare a plan for the redevelopment of the Clapp golf course property
- Prepare an update to the South Central Neighborhood Plan
- Prepare an update to the Central Northeast Area Plan to guide development north of Wichita State University

Public Works & Utilities

- Reconstruct West Street from Harry to Kellogg, in support of significant projected job growth identified in the Community Investments Plan

Transit

- Provide additional bus route access to major employment areas within Wichita
- Adopt a city parking plan
- Launch a partnership with Wichita State University to provide university-funded public accessible bus service between campus locations and connecting routes across the city

Living Well

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Through a partnership with Wichita Public Schools, hundreds of students now ride public transit bus routes to and from school every day. **Transit Operations Supervisor Domonique Parker** designs bus routes that keep buses on schedule for the students.



2018 Accomplishments

Airports

- Relocated the Magic Flight sculpture into the new terminal
- Opened a Service Animal Relief Area in the terminal concourse
- Partnered with Wichita-based Envision to provide Aira assistance technology service to blind or low-vision customers at Eisenhower Airport

Economic Development

- Received State of Kansas approval to issue \$6 million in Star Bonds for Arkansas Riverbank improvements and a new pedestrian bridge to connect the stadium, Wichita Convention Center and Century II Performing Arts district

Housing & Community Services

- Issued more than 800 rental assistance vouchers to help residents with affordable housing
- Provided educational and employment opportunities to more than 100 young people, ages 14-17

Library

- Opened the Advanced Learning Library
- Continued the Candid Conversations programming
- Provided summer reading program to more than 11,400 youth

MABCD

- Launched the Neighborhood Inspection Pilot Project, testing pro-active housing code enforcement techniques
- Assisted 591 citizens in mitigating violations on their property and successfully closed 368 houses cases — a 35 percent increase

Office of Community Services

- Organized and funded 65 neighborhood clean-ups; resulting in the removal of 2 million pounds of trash as well as 5,400 tires

Parks & Recreation

- Hosted second annual Open Streets event in downtown Wichita
- Expanded use along the Arkansas River through the Floatin' on the River event

Public Works & Utilities

- Provided more than 18 billion gallons of treated water
- Maintained compliance with the National Ambient Air Quality Standard, ensuring good air quality

Transit

- Redesigned bus routes to provide service to new areas of the city, increasing overall ridership

- Increased program participation in the sayYES! program, issuing more than 3,200 youth passes and 14,000 free youth bus rides during the summer
- Began offering free rides to all registered voters on Election Day

2019 Goals

Airports

- Begin the design and fundraising for a statue of President Eisenhower that would be installed in the terminal lobby
- Develop a program for display of additional public art in the terminal
- Install a mothers' nursing station for private breastfeeding in the terminal concourse

Housing & Community Services

- Renovate 578 units of public housing to provide safe and sanitary living
- Assist 17 homebuyers with Down Payment Assistance loans

Information Technology

- Provide hot spots as a pilot from Atwater & Colvin to assist families that do not have internet access

Library

- Complete updated master plan for branch libraries
- Expand summer learning partnership with Wichita Public Schools
- Create after hours lab at Angelou Branch to support development of applied digital literacy skills for neighborhood residents
- Expand partnership with Workforce Alliance of South Central Kansas
- Create new programs to support homeschooling families and e-learning

MABCD

- Capture, present and apply pilot project lessons learned to City Ordinances and Neighborhood Inspection policy/programs
- Further the reach and utilization of Code Liaison and Illegal Dumping Abatement programs throughout our community

Parks & Recreation

- Build new dog park within Harrison Park through a partnership with Together Wichita
- Upgrade Wichita Public pools
- Expand Botanica's offerings with the addition of a restored carousel

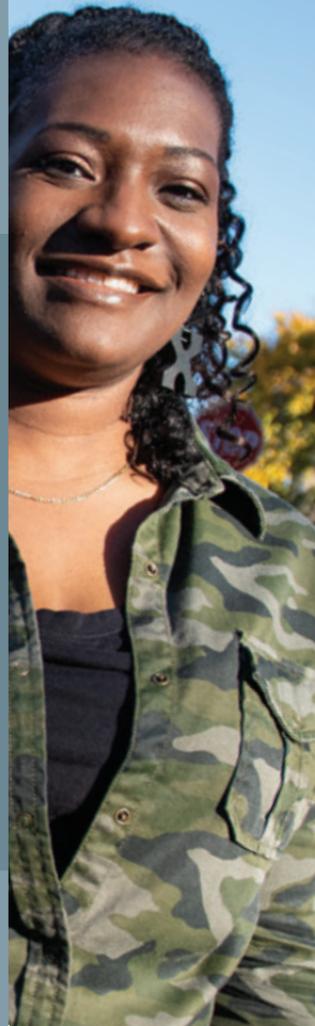
Transit

- Provide extended evening hours on one bus route
- Partner with companies to bring electric scooters to Wichita



Wichita: A Well- Run City

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Neighborhood cleanups are an essential part of eliminating blight and ultimately reducing the crime rate. **District One Neighborhood Services representative Kameelah Alexander** helps run the cleanups to keep the areas safe, attractive and thriving.

2018 Accomplishments

Airports

- Ranked #28 out of 155 U.S. airports for on-time airline performance

Economic Development

- Assisted with the sale of the Delano Catalyst site to EPC Real Estate, based in Kansas City, for the construction of a new apartments, hotel and commercial space within the Delano District
- Completed the sale of the former Topeka Street Firehouse for redevelopment into a co-working office space
- Completed the sale of the Emporia Street city parking lot for its redevelopment into a new Class A office space development

Finance

- Increased online licensing options including dog and business licenses

Housing & Community Services

- Administered Food Service Program at six sites and served more than 7,400 meals in conjunction with the “Cities Combating Hunger through Afterschool and Summer Meal Programs” initiative

Human Resources

- Received and processed more than 12,500 applications and hired approximately 860 employees

Information Technology

- Developed Access Wichita portal and mobile presence to provide enhanced customer service
- Engaged in infrastructure design/implementation of the Police Training Center
- Generated more than 6,000 work days saved through automation & self-service

- Received more than 350,000 digital self-service transactions worth more than \$47 million
- Supported more than 300 business license renewals online per month

MABCD

- Enhanced call routing, staffing and electronic file reference processes to manage 48,256 phone center calls, 21,090 cashier transactions and 42,305 issued permits

Municipal Court

- Hired an additional agency to improve collections of delinquent costs and fines

Office of Community Services

- Conducted two sessions of the Civic Engagement Academy with 42 citizens from all six Council Districts who graduated from the eight-week program

Public Works & Utilities

- Received approximately \$9 million in federal funds for transportation improvement projects through the Wichita Area Metropolitan Planning Organization
- Began Phase II of Utilities Optimization, which will introduce operational efficiencies within water and sewer divisions

Law

- Drafted new ordinances for after-hours, DUI ignition interlock device and ATV
- Amended existing ordinances for DUI, driver's licenses, fireworks, hit and run, parking, and preliminary breath tests

2019 Goals

Human Resources

- Complete online onboarding for new hires by simplifying the employment process

Information Technology

- Implement the GPS/Automatic Vehicle Locator with a projected savings of more than \$80,000
- Provide support for public kiosks that will offer inter-connectivity and display information about City vehicles, various sensors (such as air quality), alerts and other important community information
- Collect data through Access Wichita for real-time issues (tall weeds, water leaks, crime, illegal dumping, etc.)

Municipal Court

- Implement a new records management system to provide accurate and efficient customer service
- Integrate Court systems and processes with Wichita Police Department, Law Department and other stakeholders

Parks & Recreation

- Launch a new citywide registration system for leisure and recreational activities

Transit

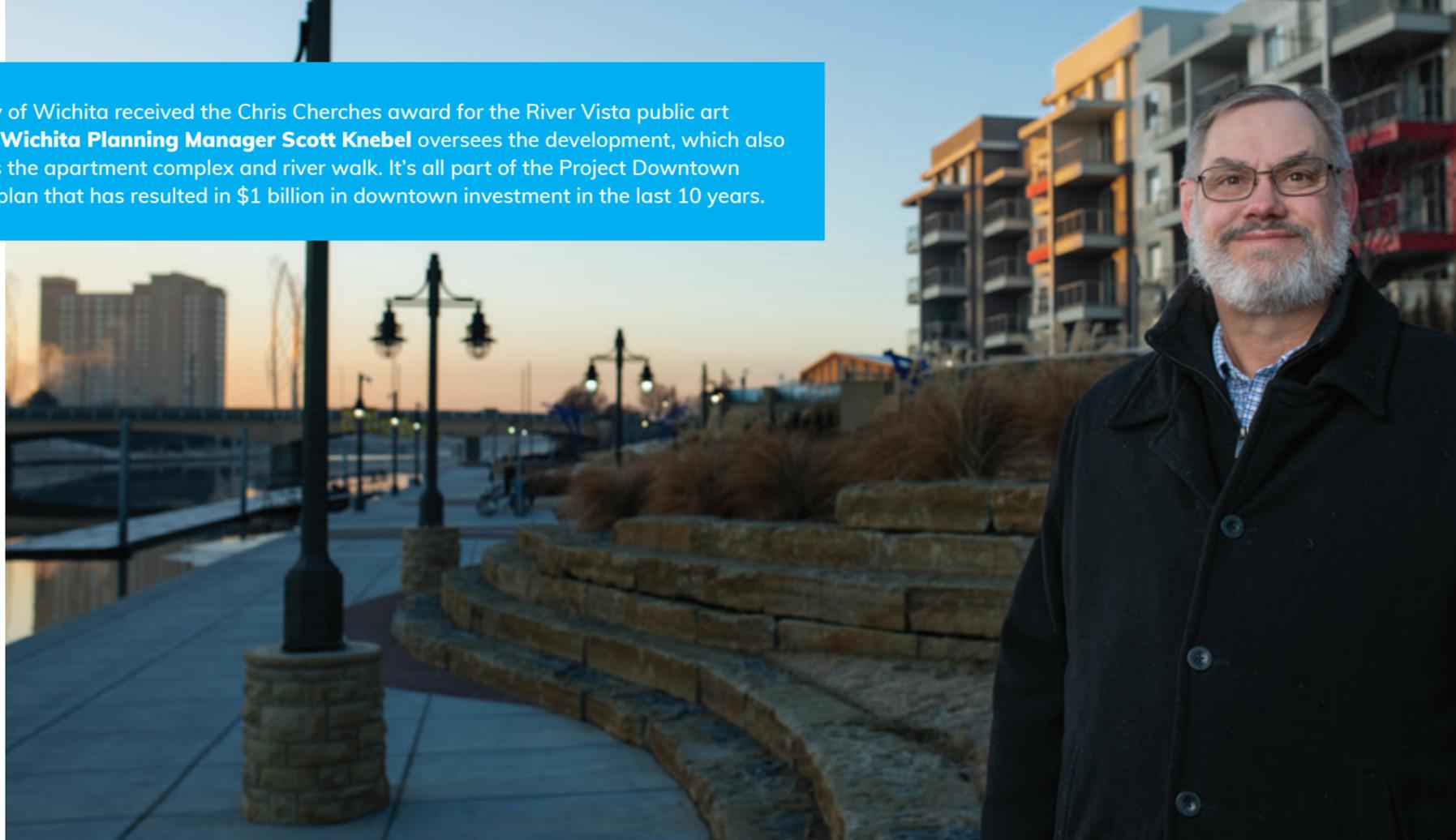
- Install new fare boxes on buses that accept smart phone mobile ticketing and smart cards
- Launch the first procurement of electric buses
- Pilot an autonomous vehicle project to provide a driverless shuttle downtown

Awards

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The City of Wichita received the Chris Cherches award for the River Vista public art project. **Wichita Planning Manager Scott Knebel** oversees the development, which also includes the apartment complex and river walk. It's all part of the Project Downtown master plan that has resulted in \$1 billion in downtown investment in the last 10 years.



Airports

- Excellence in Airport Training Award; American Association of Airport Executives
- Airport Safety Enhancement Award; Federal Aviation Administration

Finance

- Distinguished Budget Award, with special performance measures recognition (30 years), GFOA
- Achievement of Excellence in Procurement Award (17 years), NPI
- Certificate of Achievement for Excellence in Financial Reporting (44 years), GFOA

Human Resources

- Excellence in Supplier Diversity Award
- American Heart Association Award
- Health & Wellness Coalition Award
- United Way Award

Information Technology

- Digital Cities 9th place award

MABCD

- Excellence in Supplier Diversity

Planning

- Chris Cherches Award: River Corridor — River Vista Project

Police

- R.A. “Jiggs” Quality of Life Award from the Wichita Medical Research and Education Board of Directors

Public Works & Utilities

- “Peak Performance, Gold Award” for four different water reclamation facilities, presented by National Association of Clean Water Agencies

Transit

- Wichita Public Schools Good Apple Award
- Southwest Transit Association “Hit the Spot” marketing award for NCAA March Madness transportation marketing



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**Find the 2018-2019
Annual Report at
wichita.gov/AnnualReport**

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