



15.1.1 CITY OF WICHITA PLAT REVIEWS CONDUCTED

BENCHMARK		2013 ACTUAL	2014 ACTUAL	2015 ACTUAL	2016 ACTUAL	2017 ACTUAL	2018 TARGET	2018 ACTUAL	2019 TARGET	2020 TARGET	2021 TARGET
	TBD	51	44	48	31	52	55	47	55	55	55

Performance Measure Description

- The number of plats filed by property owners and the development industry.
- Excludes platting activity in unincorporated Sedgwick County.

Factors Impacting Outcomes

- Local economy.
- Ability of developers to obtain financing for large-scale subdivisions.
- Supply and demand of local housing stock.
- Supply and demand for commercial developments.

15.1.2 GOVERNING BODIES' SATISFACTION WITH PUBLIC PARTICIPATION

BENCHMARK		2013 ACTUAL	2014 ACTUAL	2015 ACTUAL	2016 ACTUAL	2017 ACTUAL	2018 TARGET	2018 ACTUAL	2019 TARGET	2020 TARGET	2021 TARGET
	90%	93%	92%	95%	95%	95%	95%	95%	95%	95%	95%

Performance Measure Description

- This measures the satisfaction level that the Wichita City Council and Board of Sedgwick County Commissioners have with the efforts of MAPD staff to promote and facilitate citizen engagement.

Factors Impacting Outcomes

- Public participation is dependent on the number of people directly involved and impacted by the decision-making process.
- Level of importance perceived by the public on the issue.
- Clearly defined expectations of the two governing bodies.

15.1.3 GOVERNING BODIES’ SATISFACTION WITH IMPLEMENTATION TOOLS AND PROCESSES

BENCHMARK		2013 ACTUAL	2014 ACTUAL	2015 ACTUAL	2016 ACTUAL	2017 ACTUAL	2018 TARGET	2018 ACTUAL	2019 TARGET	2020 TARGET	2021 TARGET
	90%	93%	92%	95%	95%	95%	95%	95%	95%	95%	95%

Performance Measure Description

- This measures the satisfaction level that the Wichita City Council and Board of Sedgwick County Commissioners have with MAPD’s performance in helping to implement the plans and policies adopted by the two governing bodies.

Factors Impacting Outcome

- Resources and funding limitations impact the implementation process.
- MAPD has a defined role that limits its ability to fully implement approved plans and policies.
- The cooperation and collaboration of other City departments during the implementation process is required.

15.1.4 PERCENTAGE OF PLANS AND POLICIES REQUESTED BY GOVERNING BODIES THAT ARE DEVELOPED

BENCHMARK		2013 ACTUAL	2014 ACTUAL	2015 ACTUAL	2016 ACTUAL	2017 ACTUAL	2018 TARGET	2018 ACTUAL	2019 TARGET	2020 TARGET	2021 TARGET
	90%	91%	94%	95%	95%	100%	95%	95%	95%	95%	95%

Performance Measure Description

- Prepare plans and policies requested by the two governing bodies.
- Governing Bodies were not surveyed in 2010.

Factors Impacting Outcomes

- Scope of projects impact completion.
- Prioritization of projects, time lines and due dates factor into the outcomes.
- Staff availability and other resources impact project completion.

15.1.5 LAND USE, PLANNING AND ZONING: CITIZENS RATING “EXCELLENT” OR “GOOD”

BENCHMARK		2006 ACTUAL	2010 ACTUAL	2012 ACTUAL	2014 ACTUAL	2016 ACTUAL	2018 TARGET	2018 ACTUAL	2020 TARGET
	CoW Similar	28%	35%	38%	39%	31%	40%	41%	45%

Performance Measure Description

- Survey of Wichita residents was commissioned in 2006, 2010, 2012, 2014, and 2016.
- Expect to re-survey citizens in 2018.
- Survey was conducted by the National Research Center

Factors Impacting Outcomes

- Possible responses are "Excellent," "Good," "Fair," or "Poor." "Don't Know" responses are excluded.

15.2.1 AVERAGE NUMBER OF CALENDAR DAYS FROM CASE INITIATION TO VOLUNTARY COMPLIANCE

BENCHMARK		2013 ACTUAL	2014 ACTUAL	2015 ACTUAL	2016 ACTUAL	2017 ACTUAL	2018 TARGET	2018 ACTUAL	2019 TARGET	2020 TARGET	2021 TARGET
	320	56	86	56	39	511	45	40	45	45	45

Performance Measure Description

- Represents activity for the City of Wichita. No Sedgwick County activity is reported.
- Some differences in the amount of time required to achieve voluntary or induced compliance can be attributed to differences in local policies and ordinances that prescribe what level of compliance is acceptable.

Factors Impacting Outcomes

- Because of staffing levels in neighborhood inspection complaints are triaged based on severity of violations. Most zoning violations fall within the third category of case priority.
- Data includes both commercial and residential zoning cases.
- Two older cases in the tracking system were not closed out when the cases were resolved, resulting in a higher number for 2017.

15.2.2 AVERAGE NUMBER OF CALENDAR DAYS FROM CASE INITIATION TO FORCED COMPLIANCE

BENCHMARK		2013 ACTUAL	2014 ACTUAL	2015 ACTUAL	2016 ACTUAL	2017 ACTUAL	2018 TARGET	2018 ACTUAL	2019 TARGET	2020 TARGET	2021 TARGET
	300	183	280	173	275	NA *	200	316	200	200	200

Performance Measure Description

- Represents activity for the City of Wichita. No Sedgwick County activity is reported.
- The average number of calendar days from case initiation to initiation of judicial process depends upon the level of threat posed by the violation. For example, violations that threaten life and safety are addressed much more quickly.

Factors Impacting Outcomes

- Data includes both commercial and residential zoning cases.
 - More complex cases, e.g. illegal home businesses, take longer to resolve due to the difficulty of obtaining evidence. Simpler zoning cases, e.g. parking in the yard, are often resolved by the issuance of a ticket as opposed to a Uniform Criminal Complaint.
- * No citations or UCC's were issued in 2017, resulting in NA for this measure.